

From: Gary Heine/=TMS/Toyota.

Sent: 7/23/2008 10:13 AM.

To: [ - ] Tom Steger/=TMS/Toyota@Toyota; Clayton Meyer/=TMS/Toyota@Toyota; Cole Stutz/=TMS/Toyota@Toyota; Andrew Curtin/=TMS/Toyota@Toyota; Mike Robinson/=Mobile/Toyota@Toyota; Jaime Angulo/=TMS/Toyota@Toyota; Craig Parker/=TMS/Toyota@Toyota; John Stover/=TMS/Toyota@Toyota; Tim Davis/=TMS/Toyota; Nobu Takeda/=TMS/Toyota@Toyota; Scott Stewart/=TMS/Toyota; Kirk Forsht/=TMS/Toyota@Toyota.

Cc: [ - ]

Bcc: [ - ]

Subject: Fw: Weekly TAS Summary Reports - Week Ending July 19, 2008.

Please ensure we continue to have close communications

Regards,  
Gary Heine  
Quality Assurance Powertrain Manager  
Toyota Customer Services Division  
O- 310 468 2521  
C- 310 977 0860  
F- 310 381 7783

----- Forwarded by Gary Heine/TMS/Toyota on 07/23/2008 10:09 AM -----

Bob Nagai/TMS/Toyota

07/23/2008 09:34 AM

To Gordon Rush/Lexus/Toyota@Toyota, Mike Robinson/Mobile/Toyota@Toyota, Jeff Northrup/TMS/Toyota@Toyota, Gary Heine/TMS/Toyota@Toyota, Howard Abrahams/TMS/Toyota@Toyota, Greg Bryan/TMS/Toyota@Toyota, Russell Suzuki/TMS/Toyota@Toyota, Michael Jarboe/TMS/Toyota@Toyota, Charles\_Lee@Toyota.com, Tom Trisdale/TMS/Toyota@Toyota, James Merryman/TMS/Toyota@Toyota, Hiroshi Yoshihashi/TMS/Toyota@Toyota, Mark Rhymer/TMS/Toyota@Toyota, Glen Fujita/TMS/Toyota@Toyota  
cc

Subject Weekly TAS Summary Reports - Week Ending July 19, 2008

Attached for your review are the Weekly TAS Summary Charts, Cases Initiated Spreadsheet, and Weekly TAS Answered & Abandoned Calls by Time Frame Charts files for the week ending July 19, 2008.

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